

TNCAL education seminar

education • networking

Strategies for an Effective Performance Improvement Program for Assisted Living

This seminar will review what surveyors interpret as an effective performance improvement plan, what to monitor in your performance improvement plan, and how to document the self-identified deficiencies and remedial actions required in the plan.

when&where

May 13, 2025 • 9 a.m. - noon, Central Time
Adams Place, 1927 Memorial Blvd., Murfreesboro, TN 37129

May 14, 2025 • 9 a.m. - noon, Central Time
Regency Retirement Village of Jackson, 420 Cheyenne Drive, Jackson, TN 38305

May 21, 2025 • 9 a.m. - noon, Eastern Time
The Lodge at Shannondale, 801 Vanosdale Road, Knoxville, TN 37909

May 22, 2025 • 9 a.m. - noon, Eastern Time
Abundant Christian Living Community Assisted Living Center
2012 Sherwood Drive, Johnson City, TN 37601

May 27, 2025 • 9 a.m. - noon, Central Time
The Village Manor, LLC, 101 Tiger Blvd. Lewisburg, TN 37091

May 30, 2025 • 9 a.m. - noon, Eastern Time
Alexian Village of Tennessee, 622 Alexian Way, Signal Mountain, TN 37377

thespeaker

Angie Hodges, director of TNCAL

NAB credit: 3 hours • Target audience: Administrators, wellness directors, DONs

howtoregister

Register online at www.thca.org or return the enclosed registration form to THCA, P.O. Box 440548, Nashville, TN, 37244-0548, or fax to (615) 834-2502.



TNCAL education seminar • REGISTRATION FORM

Strategies for an Effective Performance Improvement Program

general information

Date/time: May 13, 14, 21, 22, 27, 30 (9 a.m.-noon local time)

Registration: \$60 per person per seminar (TNCAL members); \$90 per person (nonmembers)

registrants

☐ May 13 ☐ May 14 ☐ May 21 ☐ May 22 ☐ May 27 ☐ May 30

Name _____ Name _____

Name _____ Name _____

Facility/Company _____

E-mail _____ Person completing form _____

Phone _____ Fax _____

choose your method of payment *

☐ Check made payable to TNCAL ☐ MasterCard ☐ Visa ☐ American Express

1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	Exp. date			

Cardholder's name _____ Signature _____

Cardholder's mailing address (where credit card bill is received)

**Note: All credit card transactions will include a 3% service charge.*

mail registration to

Tennessee Health Care Association, P.O. Box 440548, Nashville, TN, 37244-0548, or fax to (615) 834-2502. For more information, call (615) 834-6520.

cancellations and refunds

TNCAL reserves the right to cancel any seminar and will make a full refund to registrants in the event of a cancellation. TNCAL understands that registrants cannot always attend seminars as planned. Therefore, substitutions may be made at any time. If cancellation of a registration is necessary and is received by TNCAL at least 48 hours before the seminar, a full refund will be made; less than 48 hours, a 50 percent refund will be made. Those who cancel less than 48 hours prior to the seminar and have not paid will be invoiced for 50 percent of the fee. All cancellations must be in writing. Cancellations may be mailed or faxed to the TNCAL office at (615) 834-2502. Registrants who do not attend and who do not cancel will not receive a refund.

continuing education policy

TNCAL education program participants must attend the entire scheduled seminar to receive credit. No partial credit can be given for late arrivals or early departures. TNCAL will only accept attendance certificates that are completed and collected onsite at the conclusion of the seminar.