

GET AHEAD OF YOUR NEXT SURVEY

APRIL 30, 2024 — KNOXVILLE WHEN & WHERE

> MAY 1, 2024 — JACKSON MAY 7, 2024 — BRENTWOOD

WHAT'S IT ALL ABOUT?

This session will examine 2023 nationwide and state survey outcomes as well as provide a look at the deficiency frequencies thus far in 2024. The presenter will explore the topcited deficiencies and identify best practice recommendations to prevent them and to "get ahead of your next survey."

3 - 4 p.m.



SEMINAR AGENDA

8:30 - 8:45 a.m. Introductions – Brief Overview of Seminar Topics

8:45 - 10 a.m.Session 1 10 - 10:15 a.m. Break 10:15 - 11:45 a.m. Session 2 11:45 a.m. – 12:45 p.m. Lunch Session 3 12:45 - 2:45 p.m. Break 2:45 - 3 p.m.Session 4

SEMINAR PRESENTER

Shelly Maffia, MSN, MBA, RN, LNHA, QCP, is the director of regulatory services for Proactive Medical Review & Consulting. She has held positions as a director of nursing, nursing home administrator, and nurse consultant. Maffia is also a QAPI Certified Professional (QCP) through the American Association of Nurse Assessment Coordinators.

WHO SHOULD ATTEND?

Nursing home administrators, directors of nursing and nursing staff.

REGISTRATION INFORMATION

DATE AND TIME:

April 30, 2024 - Knoxville

Knoxville Airport Hilton

2001 Alcoa Highway, Alcoa, TN 37701

May 1, 2024 - Jackson

Doubletree - Jackson

1770 Highway 45 Bypass, Jackson, TN 38305

May 7, 2024 - Brentwood

Tennessee Society of CPAs Meeting Center 201 Powell Place, Brentwood, TN 37027

 Registration:
 8-8:30 a.m.

 Seminar:
 8:30 a.m.-4 p.m.

Early registration fee: \$165 per member if registration

received by April 25; after that date, fee is \$185 per member

Credit: 6 hours NAB credit

To register: Register online at www.thca.org or

complete the form below, detach and

mail with payment to:

THCA

P.O. Box 440548

Nashville, TN 37244-0548 Or fax to: (615) 834-2502

CANCELLATIONS AND REFUNDS

THCA reserves the right to cancel any seminar and will make a full refund to registrants in the event of a cancellation. THCA understands that registrants cannot always attend seminars as planned. Therefore, substitutions may be made at any time. If a registration cancellation is necessary and is received by THCA ot least 48 hours before the seminar, a full refund will be made; less than 48 hours, a 50 percent refund will be mode. Those who cancel less than 48 hours prior to the seminar and have not paid will be invoiced for 50 percent of the fee. All cancellations must be in writing and may be faxed to THCA at (615) 834-2502. Registrants who do not attend and do not cancel will be invoiced for the full fee.

CONTINUING EDUCATION POLICY

THCA education program participants must attend the entire scheduled seminar to receive credit. No partial credit can be given for late arrivals or early departures. Any participant with knowledge of abuse or misuse of the attendance policy should contact THCA or the staff member present and request a form to report the incident. THCA will only accept attendance certificates that are completed and collected onsite at the conclusion of the seminar.

NOTE TO ATTENDEES

Business casual attire is recommended. Room temperature in meeting spaces is often difficult to control. Please dress appropriately by carrying a light jacket or sweater. If you have special needs (disabilities or dietary restrictions) that require attention to attend this event, please notify THCA at least seven days before the seminar. Visit www.thca.org for travel directions.





Look for the Tennessee Health Care Association/Tennessee Center for Assisted Living on Facebook and YouTube.

REGISTRATION FORM Get Ahead of Your	Next Survey	
☐ APRIL 30, KNOXVILLE ☐ MAY	1, JACKSON MAY 7, BRENTWOOD	
Facility	Person completing for	m
Name	_ Title	Email
Name	_ Title	Email
Name	Title	Email
	tration, please indicate the date of payment. This an Express Note: Credit card transactions to the date of payment.	s should be before the seminar date. raling \$500 or more will include a 3% service charge.
Cardholder's name	Signature	
Cardholder's mailing address (where credit card bill is received)		

MAIL REGISTRATION TO: THCA, P.O. Box 440548, Nashville, TN, 37244-0548; fax to (615) 834-2502; or email to jtalbert@thca.org.