

GET AHEAD OF YOUR NEXT SURVEY

WHEN & WHERE

APRIL 30, 2024 — KNOXVILLE

MAY 1, 2024 — JACKSON

MAY 7, 2024 — BRENTWOOD

WHAT'S IT ALL ABOUT?

This session will examine 2023 nationwide and state survey outcomes as well as provide a look at the deficiency frequencies thus far in 2024. The presenter will explore the top-cited deficiencies and identify best practice recommendations to prevent them and to “get ahead of your next survey.”



SEMINAR AGENDA

8:30 – 8:45 a.m.	Introductions – Brief Overview of Seminar Topics
8:45 – 10 a.m.	Session 1
10 – 10:15 a.m.	Break
10:15 – 11:45 a.m.	Session 2
11:45 a.m. – 12:45 p.m.	Lunch
12:45 – 2:45 p.m.	Session 3
2:45 – 3 p.m.	Break
3 – 4 p.m.	Session 4

SEMINAR PRESENTER

Shelly Maffia, MSN, MBA, RN, LNHA, QCP, is the director of regulatory services for Proactive Medical Review & Consulting. She has held positions as a director of nursing, nursing home administrator, and nurse consultant. Maffia is also a QAPI Certified Professional (QCP) through the American Association of Nurse Assessment Coordinators.

WHO SHOULD ATTEND?

Nursing home administrators, directors of nursing and nursing staff.

