

# MEDICAID FINANCIAL ELIGIBILITY, REDETERMINATION, AND MEDICAID REFRESHER

## WHEN & WHERE

**FEBRUARY 27, 2024 — KNOXVILLE**  
**FEBRUARY 28, 2024 — BRENTWOOD**  
**FEBRUARY 29, 2024 — JACKSON**



## WHAT'S IT ALL ABOUT?

The federally required process to annually redetermine Medicaid financial eligibility saw a substantial ramp-up in the long-term care industry in 2023. This impactful course, as in previous years, will provide updated key information regarding eligibility and redetermination, Medicaid pending and appeals, and how to handle complications. You will learn strategies for gathering information, dealing with life insurance issues, and working with families, among other scenarios. Case studies will present a variety of issues and potential solutions.

## SEMINAR AGENDA

8 – 8:30 a.m.	Registration
8:30 – 10:15 a.m.	Tips for a Proactive Admissions Process; Medicaid 101
10:15 – 10:30 a.m.	Break
10:30 a.m. – Noon	Obtaining and Submitting Verification Information; Spend-Down and Conditional Assistance; Pending Cases; Evaluating Eligibility Notices and Appeal Options; Addressing Transfers and Penalty Periods
Noon – 1 p.m.	Lunch on your own
1 – 2:15 p.m.	Preparing for Redetermination
2:15 – 2 p.m.	Break
2:30 – 4 p.m.	Incapacitated Residents; Working with Residents and Families; Other Options for Collection; Q&A

## SEMINAR PRESENTER

**Ashley Harrison Shudan, Esq.**, is a partner and the client relations director for the Stotler Hayes Group, LLC. Stotler Hayes focuses on helping healthcare providers optimize their recovery through Medicaid, Medicare, and other third-party payers.

## WHO SHOULD ATTEND?

Nursing home administrators, business office managers, social services directors, and admissions staff

## REGISTRATION INFORMATION

### DATE AND TIME:

#### Feb. 27, 2024 – Knoxville

Hilton Knoxville Airport  
2001 Alcoa Highway, Alcoa, TN 37701 • (865) 970-4300

#### Feb. 28, 2024 – Brentwood

Tennessee Society of CPAs Meeting Center  
201 Powell Place, Brentwood, TN 37027 • (615) 377-3825

#### Feb. 29, 2024 – Jackson

Doubletree Hotel  
1770 Highway 45 Bypass, Jackson, TN 38305 • (731) 664-6900

**Registration:** 8-8:30 a.m.  
**Seminar:** 8:30 a.m.-4 p.m.  
**Early registration fee:** \$145 per person for members if registration received by Feb. 23; after that date, fee is \$165 per person

**Credit:** 6 hours NAB credit  
**To register:** Complete the form below, detach and mail with payment to:  
THCA  
P.O. Box 440548  
Nashville, TN 37244-0548  
Or fax to: (615) 834-2502

**NOTE: You can also register online at [www.thca.org](http://www.thca.org). You will need your THCA member user ID and password.**

## CANCELLATIONS AND REFUNDS

THCA reserves the right to cancel any seminar and will make a full refund to registrants in the event of a cancellation. THCA understands that registrants cannot always attend seminars as planned. Therefore, substitutions may be made at any time. If a registration cancellation is necessary and is received by THCA at least 48 hours before the seminar, a full refund will be made; less than 48 hours, a 50 percent refund will be made. Those who cancel less than 48 hours prior to the seminar and have not paid will be invoiced for 50 percent of the fee. All cancellations must be in writing and may be faxed to THCA at (615) 834-2502. Registrants who do not attend and do not cancel will be invoiced for the full fee.

## CONTINUING EDUCATION POLICY

THCA education program participants must attend the entire scheduled seminar to receive credit. No partial credit can be given for late arrivals or early departures. Any participant with knowledge of abuse or misuse of the attendance policy should contact THCA or the staff member present and request a form to report the incident. THCA will only accept attendance certificates that are completed and collected onsite at the conclusion of the seminar.

## NOTE TO ATTENDEES

Business casual attire is recommended. Room temperature in meeting spaces is often difficult to control. Please dress appropriately by carrying a light jacket or sweater. If you have special needs (disabilities or dietary restrictions) that require attention to attend this event, please notify THCA at least seven days before the seminar. Visit [www.thca.org](http://www.thca.org) for travel directions.



Look for the Tennessee Health Care Association/Tennessee Center for Assisted Living on Facebook and YouTube.



## REGISTRATION FORM | Medicaid Financial Eligibility, Redetermination, and Medicaid Refresher

FEBRUARY 27, KNOXVILLE

FEBRUARY 28, BRENTWOOD

FEBRUARY 29, JACKSON

Facility \_\_\_\_\_ Person completing form \_\_\_\_\_

Name \_\_\_\_\_ Email \_\_\_\_\_

Name \_\_\_\_\_ Email \_\_\_\_\_

Name \_\_\_\_\_ Email \_\_\_\_\_

## CHOOSE YOUR METHOD OF PAYMENT

- VALUE+PLUS EDUCATION check must be received before the seminar.  
 Check. If check does not accompany registration, please indicate the date of payment. This should be before the seminar date.  
 MasterCard    Visa    American Express

1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16					

Exp. date				

Cardholder's name \_\_\_\_\_ Signature \_\_\_\_\_

Cardholder's mailing address (where credit card bill is received) \_\_\_\_\_

**MAIL REGISTRATION TO:** THCA, P.O. Box 440548, Nashville, TN, 37244-0548, or fax to (615) 834-2502