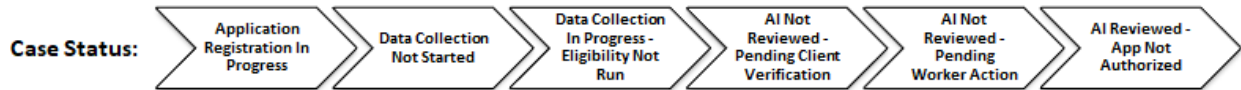


Application Processing Lifecycle



APPLICATION PROCESSING CENTER (APC) / VENDOR	Application Registration In Progress	The application has been successfully received and indexed within TennCare Connect. The application is now being registered by a worker, which includes entering information about the applicant(s), household, demographics, address, and the type of assistance requested.
	Data Collection Not Started	Application Registration is now complete, but the worker has not begun to perform data collection.
	Data Collection in Progress - Eligibility Not Run	Application Registration is complete and the worker is performing data collection, which includes entering information regarding individual information (program request, relationship, living arrangement, etc.), household information, information regarding programs for the aged, blind, and disabled, and information regarding resources, income, expenses, etc. The worker has not run the application through the Medicaid rules engine to screen the application for eligibility determination and for any additional information needed.
YOUR CASEWORKER	AI Not Reviewed – Pending Client Verification	The application has successfully completed registration, data collection, running of the Medicaid rules engine and the application successfully receives a case number. The case requires additional information (AI) from the client before an eligibility determination can be made. The case is awaiting the client to return the requested verification documents outlined in the notice sent to the client.
	AI Not Reviewed – Pending Worker Action	The client has sent verification documents to TennCare and those verification documents are awaiting a worker to review the additional information (AI) that has been received in TennCare Connect.
	AI Reviewed- App Not Authorized	The worker has reviewed the verification documents that have been received in TennCare Connect, but the worker has not authorized the eligibility determination. Reasons for a worker reviewing the additional information (AI) and not authorizing the case may be (1) the worker may need to make another request for additional information; (2) the worker may be conducting outreach to the client to follow upon the information received; (3) the worker may be taking time to carefully review the case before authorizing the eligibility determination.