WHAT'S IT ALL ABOUT?
“Principles of Long-term Care for Directors of Nursing” is designed to help prepare participants for their roles in nursing homes. Solid leadership skills for nursing staff is needed now more than ever, and the instructor for this seminar will show participants how to tackle their new positions with confidence.

SEMINAR FACULTY
Kay Wilkes, RN, has more than 30 years of clinical experience in acute and long-term care. Her focus for consultation and speaking is “working smarter not harder” while having fun in the workplace. Her expertise in survey compliance, crisis management, customer relations, staff retention/training and quality assurance are recognized throughout the long-term care profession. She manages her own consulting company, providing practical solutions for long-term care.

SEMINAR AGENDA

Day 1
• Personalities in the workplace
• Staff training, competency and evaluation
• Quality assessment, assurance and improvement

Day 2
• Regulation and litigation
• Flags, tags and corrections
• Programs and documentation
• Customer service and policies
• Closing and credentials

WHO SHOULD ATTEND?
All directors of nursing (DON) who have been working at least six months to one year in long-term care as a DON.
REGISTRATION FORM  Principles of Long-term Care for Directors of Nursing

☐ JUNE 13-14, BRENTWOOD

Name_________________________________________________________

Name_________________________________________________________

Name_________________________________________________________

CHOOSE YOUR METHOD OF PAYMENT

☐ VALUE+PLUS EDUCATION check must be received before the seminar.

☐ Check. If check does not accompany registration, please indicate the date of payment. This should be before the seminar date.

☐ MasterCard  ☐ Visa  ☐ American Express

CARDHOLDER INFORMATION

Cardholder’s name________________________________________            Signature______________________________________________

Cardholder’s mailing address (where credit card bill is received)________________________________________________________

MAIL REGISTRATION TO:  THCA, P.O. Box 440548, Nashville, TN 37244-0548, or fax to (615) 834-2502